

Ms Carrie LEUNG, *MH*, is the Chief Executive Officer of The Hong Kong Institute of Bankers (HKIB), where she leads strategic initiatives to advance professional competency, talent development, and industry standards across the banking sector. With extensive experience in banking, service excellence, and organisational development, she plays a pivotal role in strengthening the professional capabilities of banking practitioners and supporting the sustainable growth of the financial services industry.

Prior to joining HKIB, Ms LEUNG served as Head of Service Quality and Training at a leading note-issuing bank in Hong Kong, where she spearheaded quality enhancement and capacity-building initiatives. Under her leadership, the bank received multiple prestigious industry awards for its achievements in training excellence and quality management.

As a respected leader in banking education and professional standards, Ms LEUNG actively involves in the development of the Hong Kong's Banking Qualifications Framework (QF), contributing to the establishment of industry-wide competency benchmarks and professional standards. She also serves on various government, academic, and public-sector committees, notably as a Council Member and Treasurer of Lingnan University (LU), as well as Chairman of Committee on Self-financing Post-secondary Education Sub-Committee on Support Measures (CSPE-SCSM) under the Education Bureau. Previously, she was appointed as the Chairman of Career Development Committee of LU and as a Council Member of the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (HKCAAVQ).

Beyond Hong Kong, Ms LEUNG currently serves as Vice-Chairperson of the Global Banking Education Standards Board (GBESb) and has contributed to the advancement of global banking education and accreditation standards. In recognition of her professional achievements and contributions to the community, she received the Most Extraordinary Women in Finance Award 2009 from Benchmark Magazine and was awarded the Medal of Honour (MH) by the Hong Kong SAR Government in 2018.